



## What to Do if You're Contacted by a Debt Collector:

1

Confirm the debt  
is correct.

2

Determine if the collector  
is legitimate.

3

Make a plan to pay  
off the debt.

## Contact Us

[YOURSUBDOMAIN].banzai.org/wellness

support@banzai.org

888.822.6924



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## Banzai Coach Navigating Debt Collections



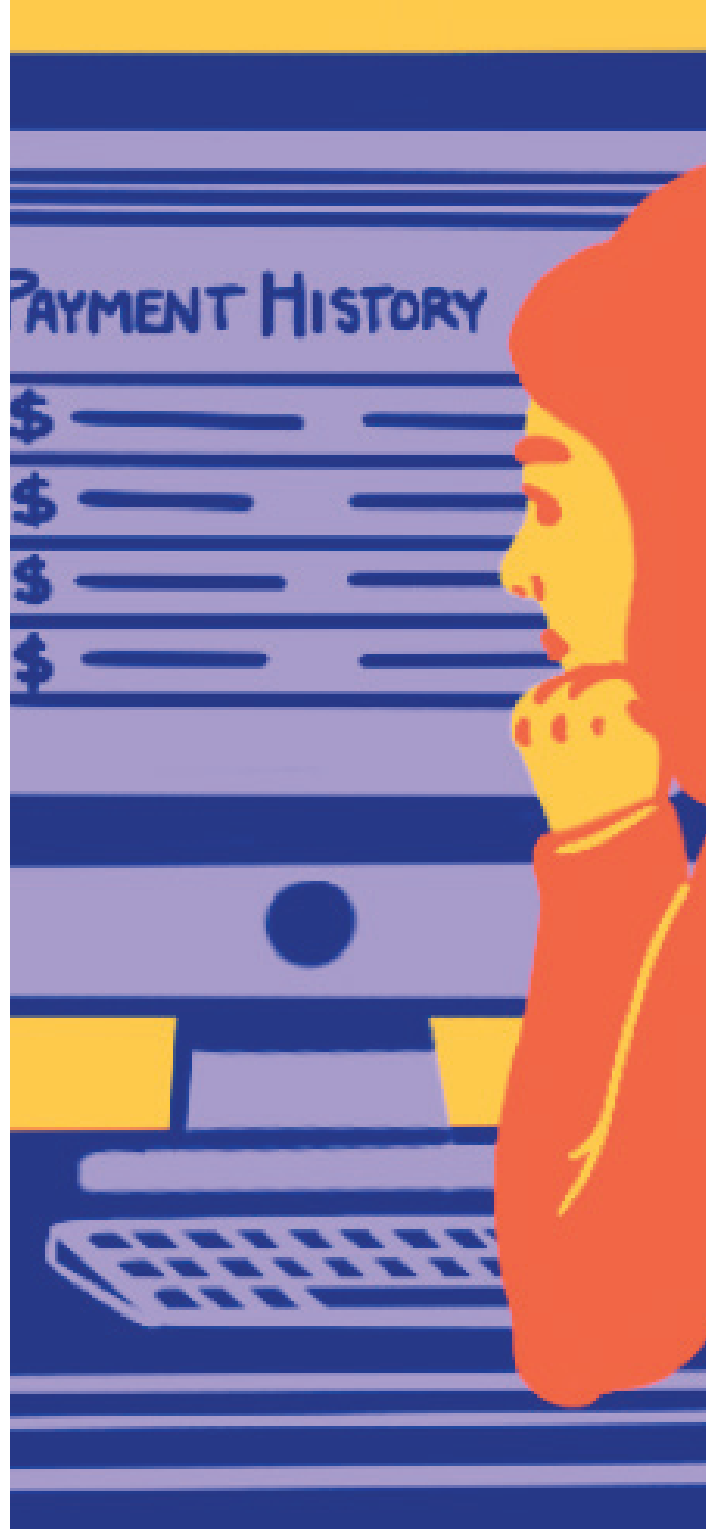
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# Navigating Debt Collections

Being contacted by a debt collector is unnerving. Whether you expected the call or have been totally blindsided, you're probably feeling unsure of the best way to move forward. What you need is a plan.



The first step is to ensure that everything is correct and legitimate. You don't want to accidentally pay for a debt that you don't owe or give your money to a scammer. But how can you know? That's where the Banzai Coach can help.



The Banzai Coach is like a conversation with a virtual financial mentor. It will take you through the debt collection process and can help you determine if there are any major red flags in your situation that you should be aware of.

As you work through the Coach, you'll learn more about your rights when it comes to debt collection. You'll also get valuable tips to help ensure that you can handle any twists or turns in the process.

To use the Coach, go to [\[YOURSUBDOMAIN\].banzai.org/wellness](https://[YOURSUBDOMAIN].banzai.org/wellness). Click on "Coaches" at the top and find "Navigating Debt Collections." It only takes a few minutes, so get started today!